

## Field Manager - Client Services & Field Operations

**Department:** Service and Maintenance

**FLSA Status:** Exempt

**Grade/Level:**

**Work Schedule:** 6 days, including Saturdays and rotating on call coverage in season

**Job Status:** Full Time, Year-round, Benefits.

**Reports To:** Director: Services & Change Mgmt.

**Amount of Travel Required:** Occasionally

**Positions Supervised:** Service Techs, Mechanics

### POSITION SUMMARY

- J. Tortorella Swimming Pools is looking to fill a client facing management role that oversees a team of field technicians and mechanics.
- Ensures client satisfaction, efficiency and profit targets are met while growing the client base and increasing revenue opportunities.
- Ideally possesses two plus years of relevant experience.
- APSP/PHTA certification a plus but not required.
- Larger family owned truly local company with small team camaraderie
- Enjoy coming to work.....not just a job.....a rewarding and stimulating career position
- Friendly team of experienced technicians to partner with you to grow and learn.
- Regular training & safety meetings to share knowledge and stay up on current developments
- No limit on your growth other than your dedication/pride in being the best
- Full benefit package including health insurance, vacation and holidays, 401K plan

### OTHER REQUIREMENTS

**Education:** Minimum Associates Degree

**Experience:** 2+ years with pool service and maintenance experience and 2+ years in supervisory/management position  
Proficient in Word, Excel and Outlook

**Other Requirements:** Strong written and verbal communication skills. Valid driver's license in good standing

Apply at: [www.tortorella.com/employment](http://www.tortorella.com/employment)

A full job description is available upon request